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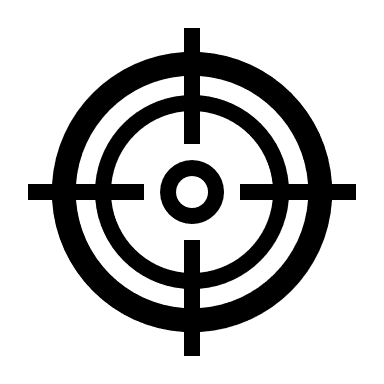
**DIVYAKALA R** Near Aiyappa Temple,

[dk.agathya@gmail.com](mailto:dk.agathya@gmail.com) Behind Leela Palace Road,

+91 99430 97975 KodiHalli, HAL 2nd Stage Bengaluru - 560008

SUMMARY

* Worked as a Solution Strategic Advisor (Cloud solutions) & project management role for calibrating and deploying solutions on AWS cloud in Agile and other engineering assignments. I am also a certified technical writer with expertise and exposure to drafting, editing, review editing and publishing technical contents- Whitepapers, Cloud architecture documents, project/product engineering images, user manuals, administrator guides, deployment manuals, FAQs, marketing collaterals and technical articles.

**AIM:** Aspiring an active leadership/ individual contributor role in technical writing/ cloud solutions / enterprise solutions with an overall experience over 14+ years.

* My exposure to multi-cloud solutions in Cyber Security and AI/ML models is an added advantage to understand and deploy cybersecurity solutions on AWS cloud.
* Overall experience – 14+ years

SKILLS

* UI/UX: HTML, MD
* Data Visualization – Tableau, Splunk Enterprise
* Scripting Languages: JavaScript
* Programming Languages: Java, C
* OS: Windows 11, Ubuntu, Mac OS
* Databases: SQL, Oracle
* AWS Infra: S3, EC2, RDS, Lambda, EBS, ECR,
* AWS Workspaces, ALB, ELB
* Metrics: CloudWatch, CloudTrail
* Other: Databricks

CERTIFICATIONS

* PMO & DevOps Tools: Azure DevOps, GitHub
* Associate Solution Architect – AWS – Pursuing
* CRIBL Certified User – Pursuing
* Six Sigma BB
* Advanced Certification in Technical Writing
* Oracle 9i
* Adobe Robo Help V-2020

EXPERIENCE

* **Deloitte Touche Tohmatsu Limited (DTTL) – 7th March 2022 – 15th January 2025**
  + **Lead Solution Advisor / Senior Consultant/ Consultant**
  + **Roles and Responsibilities** – Drafting, Editing, review editing, publishing and maintaining technical documents such as User Manuals, How to Do Manuals, Administrator Guides, Deployment Guides, FAQs, Technical presentations, Marketing collaterals such as Feature Videos, Flyers, how to do videos, Visuals and graphics (technical documents) on the following multi-cloud cybersecurity solutions/ products.
  + **1. CSPO – Cloud Security Policy Orchestration product -**  Cloud Security Policy Orchestration is a multi-cloud security posture enablement solution that allows policy encodement to ensure the security posture: <https://www2.deloitte.com/us/en/pages/risk/solutions/cloud-security-policy-orchestration.html>
  + **2. CCMS – Cyber Cloud Managed Services -** A cloud-based product that provides managed services for AWS environments in tie up with AWS. <https://www2.deloitte.com/content/dam/Deloitte/us/Documents/risk/ccms-sales-sheet.pdf>
  + **3. CyberSphere** – A vendor neutral cybersecurity solution that provides all types of cyber threat identification, prevention and remediation across various businesses. It assures three major AI/ML based threat detections such as 1. Zero Day Threat Detection 2. Lateral Movement Detection and 3. Ransomware Detection
    - 1. Worked as part of the architecture team to identify, calibrate and perform comparative study on the various components required for Cybersphere
    - 2. As technical writer, drafted, edited, maintained and published User Manuals, Administrator Guides, Deployment Manuals, technical presentations, Architecture documents, Design Documents, architecture diagrams and other graphical representations needed for the project.
    - 3. PMO – as part of PMO activities, maintained, generated dashboards on AzureDevOps site maintained for the product
    - <https://www2.deloitte.com/us/en/pages/risk/solutions/cyber-security-operations-platform.html>
  + 4. **MXDR/ CAE – Managed Extended and Detection & Response – Cyber Analytics Engine -** I worked as part of the PMO team, validated deployment process. Calibrated the deployment of the services used in AWS environment and tested deployment of AI/ML based engines for the following AI/ML based Zero Day Threat, Lateral Movement and Ransomware Threat Identification solutions.
  + - <https://www.deloitte.com/global/en/services/risk-advisory/services/mxdr-cybersecurity-solutions.html/#video-5e4032b2>
  + 5. **5G & LTE Whitepaper** – Drafted and edited part of whitepaper on 5G and LTE technology
  + 6. Knowledge base articles editing and proof reading for one of the Deloitte’s
  + Projects.
  + **Other Roles**
* ***Bengaluru Head, Deloitte Press Journalist Team*** – Worked as Head, DPJ team, Bengaluru and was responsible for initiating, organizing, collating, review editing and adding appropriate graphics for Deloitte USI Newsletters and other publishing activities.
* ***DPJ Design Team Member*** – As part of DPJ design team, designed newsletter and other mailer templates used for publishing the newsletters and online press content.
* ***Thread Lead – Impact Day- Social responsibility activities thread lead*** – Worked as a thread lead to organize, train, perform and complete Impact Day activities decided as part of corporate responsibility activities every year.
* **Power Research and Development Private Limited, Bangalore** Regular employee November 18th 2018 – March 7th 2022
* Authored, Edited and published User Manuals, Installation Guides, Release documents, CHM Files, Online Help Files, Digital Marketing flyers, product insights and product brochures of the following products:
* **MiPower®**- the signature product in Power System Simulation and Research studies (User Manuals – 23; How to Solve Manuals – 23; What’s New document)
* **MASEQ™**- Equipment Maintenance Software
* **MiAFAS™**- My Intelligent Fault Analysis System
* **MIPSO™**- Multi-area Integrated Power Scheduling And Optimization
* **MiP -PSCT** – Protection Analytical Tool
* **MiP-PDMS™-** Power Database Management System,
* **USAID – DISCOM Renewable Procurement Optimization and Smart Estimation Software -** Software Delivered to USAID for PACE-D 2.0 program along with Tetratech, India.
* **MiPDSA** - Dynamic Security Assessment
* **MiAFAS LiveView** – GPS based Fault Identification and Analysis System.
* Editing, Reviewing and publishing PRDC NEWSLETTER and also worked as part of the design team. Four issues released till date ([www.prdcinfotech.com/newsletter](http://www.prdcinfotech.com/newsletter) )
* Developing the marketing collaterals, whitepapers, and product promotional video scripts of PRDC.
* Trained fresh recruits on MS-office and documentation basics using presentations and videos.
* Trained the employees on Presentation skills and Language skills.
* Organized and facilitated MiPower® Webinar Series.
* Digital Marketing Assets designing, managing sites – LinkedIn & YouTube
* Digital content making and marketing- Videos on Products, Training videos and others.
* **E-Cosmos solutions Pvt. Ltd. (Contractual -6 months since Nov 2017-May 2018)**

Authored, Edited, QC reviewed, and published technical flow documents, graphical representations of the technical flow, suggested feature-wise improvements in the health care product, Chemical Industry Quality Analysis Product, and a Project Management Product.

* **Dr.Kare HealthCare**- A health care product (Practice Management System, Electronic Medical Records, Medical Billing ) used in the U.S
* **RESIL QA**-Quality Control Product
* **Track Planning and Tracking**- An agile based project tracking tool
* **Cosmosuite**- Advanced version of Dr.Kare Health care Product
* **ANSRSource**
* Authored, Edited, QC reviewed, and Published E-Learning content for the computer science discipline for the U.S varsities. I have hands on experience on the online education platforms of Cengage, Pearson, Mc-Grawhill publishing houses and for AWS portals
* Trained and certified in Critical thinking and
* Authored, Edited and published end to end project documentation, Features specifications, client requirements specifications, UI design documentation, Project System diagrams, use case diagrams, process mapping diagrams, Functional Test documents, Inter-Team MoMs, DataBase Design Documentation, User Manuals, Product Bundling documentation, Help Manuals, Installation manuals, Post Installation support and Troubleshooting manuals, version difference manuals and adhoc technical communications and presentations.

IT Projects Handled ERP domain-Asp.NET/ SQL/ JavaScript

* TNSTCOTAS-Tamil Nadu State Transport Corporation Online Ticket Auditing System
* HRMS-Human Resources Management System
* MMS-Machinery Management System
* CMS-Campus Management System
* HREB-Temple Management System-Hindu Religious and Endowment Board, Tamil Nadu
* Retail Billing systems
* Dairy Management Systems
* Cloud Implementation-TCSioN –CMS
* Tally Server Automation-Sugar Industry
* Internal audit of CMS, tally
* Websites content development and management (dsgroups.org, dsengg.com, dshotels.net)

**Non –IT Projects**

* Design, Development, Implementation and operations of Amala Health Care (own enterprise)
* Company Incorporation-Dhanalakshmi Srinivasan Network Private limited
* Corporate profile creation, editing and publishing in both Print and Digital media-DSgroups
* Procurement of materials for DSHotels Pvt Ltd.
* Calibration, analysis and procurement of IT solutions for DSSugars Pvt Ltd.
* Client Management for Hari Xperts Solution
* Customer support for Commercial desktop support at HP, Wipro BPO and Accenture

**Timeline of Tenure**

* **Power Research & Development Consultants Private Limited: November 2018 – till date.**
* **ECosmos Solutions Pvt. Ltd: November 2017 – May 2018**
* **Previous companies are listed below:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| BPO  Technical support Engineer  TimeLine  April 2005-January 2008  Wipro BPO, Accenture,  HP GDIC | Volunteer  Voice Recognition System  Sphinx Trainer  2008-2009  Isha Yoga Center, NGO | ERP Functional Testing, Technical  Communication, Corporate communication, Project Management, Process Improvement, Quality Management (Six Sigma BB certification)  March 2010-August 2013  Hari Xperts Solution,  Dhanalaksmi Srinivasan Groups | Operation Management  Amala Health Care  November 2013-September 2015  Amala Health Care Centre | Technical writing Certification and academic authoring  January 2016 - January 2017  ANSR Source |